

March 2019 Release News & Notes

Announcing the latest release of the MaxorPlus Member portal and app!

We're excited to announce our latest release on Wednesday, March 27. This release includes member experience enhancements designed to further engage and educate members about their prescription benefits, specifically around communicating with MaxorPlus staff and estimating their drug copays. **App users** will need to download and install the new update in order to access our new features.

INTRODUCING THE MESSAGE CENTER

You can now connect directly with our MaxorPlus Member Advocates through the Member portal and app! The Message Center is a secure platform that allows you to send and receive messages and attachments regarding your prescriptions and prescription benefits. It's HIPPA compliant, so members can discuss private health information securely. Members still have the option to call and speak to their Member Advocate team anytime they need to.

How do I send messages?

Go to My Account >My Notifications to access the Message Center.

Account Info Message Center			
Welcome to our secure Message Center! This is a private communica safely provide personal information on this platform.	ition platform managed by our I	Member Advocate team. You may	
RECENT MESSAGES	My Messages	MaxorPlus Messages	
		CREATE MESSAGE 🕂	
NEW MESSAGES	ALL M	ESSAGES	
WE'LL RESPOND TO YOUR MESSA	GE WITHIN ONE BUSINESS DA	х.	
NEW MESSAGES: • Here's your attachment. Mar 15, 2019 220:49 PM *NEW MESSAGE*		•	Messages are color-coded by originator
Status of order Mar 20, 2019 12:42:51 PM *NEW REPLY*		•	



ENHANCED CALCULATE MY COPAY

We've improved our Copay Calculator! Now housed within the Member portal, you can seamlessly look up drug information to determine your estimated copay and make the best purchasing decision for your household.

How does it work?

The Copay Calculator runs test claims at pharmacies within the designated area and returns both the Brand and Generic copay results.

	CALCULATE COPA	Y			
	DRUG NAME:				
Find out what	levoth				
your prescriptions will cost	LEVOTHYROXINE 125 M	LEVOTHYROXINE 125 MCG TABLET			
	РНАГ	RMACY PRICING BY RADIUS:			
	Finds pricing at pharmacies within given zipcode and radius settings.				
	QUANTITY:	DAYS SUPPLY:			
	30	30			
	Quantity written by prescriber.	Number of days over which the quantity will be taken.			
	ZIP CODE:	RADIUS FROM ZIP:			
		▼ Get Copay			
	Enter the zip code from which the radius will be calculated.	Enter the radius in miles.			

